

Naomi Holdt Terms & Conditions

1. General

These Terms & Conditions govern the purchase and use of workshops, masterclasses, courses, and other digital or live offerings provided by Naomi Holdt. By completing a purchase or attending an event, you agree to these terms.

2. No Refunds

2.1 Due to the digital and/or live nature of our products and services, all purchases are final. Please ensure that you have selected the correct product and date (where applicable) before checking out. No refunds will be issued under any circumstances.

2.2 All purchases of live workshops, online courses, and pre-recorded content include access for a minimum period of 12 months from the date of purchase or live delivery (for replays). Naomi Holdt reserves the right to update, amend, add to, or remove products from her catalogue at any time. Should a product be retired, reasonable notice will be provided to ensure you can download or access your purchased material within the stipulated access period.

3. Testimonials & Social Proof

Any reviews, feedback, or testimonials shared may be used for marketing purposes. Names and identifying details will be redacted unless the testimonial exists in the public domain (e.g. a public comment on social media). Testimonials are provided as examples of personal experiences and should not be understood as a guarantee of results.

4. Professional Disclaimer

Naomi Holdt is a licensed Educational Psychologist. However, none of the content, advice, or material provided in workshops, masterclasses, courses, or recordings is intended as medical advice, diagnosis, or treatment. The content is for educational purposes only and is not a replacement for therapy, counselling, or medical treatment. Participants are strongly encouraged to seek professional assistance if required.

5. Privacy in Live Events

We are committed to protecting the privacy of participants. Any personal comments, discussions, or questions raised during live sessions will remain confidential and will not be shared publicly. Where excerpts are used for learning or marketing, participant names and identities will be removed.

6. Intellectual Property

All content, including but not limited to recordings, materials, slides, handouts, and exercises, remains the intellectual property of Naomi Holdt. Purchases grant personal, non-transferable access only. Redistribution, resale, or unauthorised sharing is strictly prohibited.

7. Liability

While all reasonable care is taken to provide accurate and effective content, Naomi Holdt and her team accept no liability for any direct, indirect, or consequential damages arising from the use of information provided. Participation is voluntary and undertaken at your own discretion.

8. Governing Law

These terms are governed by the laws of South Africa, including the **Protection of Personal Information Act (POPIA)**.